



CERTIFICATE



This is to certify that



DATEV eG

Sigmundstraße 172
90431 Nürnberg
Germany

has implemented and maintains a
service management system.

Scope:

Services of DATEV print-, logistic- and service center for internal and external customers.

Through an audit, documented in a report, it was verified that the management system fulfills the requirements of the following standard:

ISO / IEC 20000-1 : 2011

Certificate registration no.	523801 SMS11
Valid from	2015-09-03
Valid until	2018-09-02
Date of certification	2015-09-03



DQS GmbH

Götz Blechschmidt
Managing Director